

Health Center De Oude Toren.
Amundsenlaan 309, 5623 PT Eindhoven.
Telephone practice : 040-2375750 or 040-2950955
Prescriptions : 040-2375750 press 2.

With this letter we would like to give you practical information about our practice.

You can of course always contact our assistant(s) or visit our website <https://www.gcot.nl>

Availability by Phone

Mon-Fri the assistant is available by telephone on the telephone numbers mentioned above

From 08:00 – 12:00 and 13:00-15:00 we are available to take your calls

On Wednesdays we are only available from 08:00-12:00.

To reduce the wait time on the telephone, we kindly ask you to keep the conversation as concise as possible.

Outside the normal call times, up to 17:00, you can call our emergency line for urgent assistance 040-2375750 press 1.

After 17:00 and during the weekend you can reach the CHP (Central Healthline) at 0900-8861. When contacting the CHP, you are requested to keep your insurance information handy.

Make an Appointment

Appointments can be made by telephone on the above telephone numbers every working day. The assistant will ask for the reason for your visit while making the appointment. This is necessary to plan the doctor's and assistant's agendas as well as possible.

During your visit to the GP, one (1) complaint will be processed. Please keep that in mind. That way we can avoid unnecessarily long waiting times. For some questions like blood pressure and/or blood sugar checks, irrigation of the ears, removal of sutures, making heart scans, etc., you may be treated by our assistant (s).

Requesting House Calls

To request a house call, please call between 08:00 and 10:00.

House calls are made to patients who, for medical reasons, are unable to come to the practice.

(Lack of means of transport is not an acceptable reason for a house call).

Wherever possible, the GP prefers to examine you at the practice, where he has the necessary accommodation, resources and documents to assist you in the best possible way.

Your repeat prescription medication can only be ordered in the following ways:

During your quarterly checkup appointment for hypertension, diabetes, you can request your prescription verbally.

Via the herhaalreceptenbus:

Deposit your medication box.

Via the form herhaalmedicatie:

Go to <https://www.gcot.nl> and click on formulieren. Complete the form herhaalmedicatie and send it by post to Gezondheidscentrum De Oude Toren, Amundsenlaan 309, 5623PT Eindhoven.

Via our website: <https://www.gcot.nl>

Click on herhaalrecepten, complete the screen and send.

Via the Prescription line: 040-2375750 press 2.

Note: You can only order one or more prescriptions for one person. Make sure you mention the correct name, date of birth and dosage!

If the name and / or dose are unclear to us, no prescription will be made.

You will then need to repeat the request.

Requesting Test Results

After a medical test (e.g. blood test, radiology), you can call the assistant for the result by telephone after 3 to 4 working days. In most cases, the assistant will be able inform you of the result, which will have already been reviewed by the GP. If needed, an appointment will be made consultation during Doctors hours.